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ESCALATION PROCESS

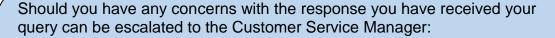
CUSTOMER GENERAL

In the event of any service related issue please contact our main call centre number on:

Telephone - 0844 880 5410

Our offices are open from 8am to 4pm Monday to Friday and 8am to 12pm on Saturday.

There is an 'out of hours' answerphone service where you may leave a message. We will return your call once your message is retrieved during the next office hours.



Peter Hubbard 07966 555818 pete @wcmilk.co.uk

or your Account Manager

NAME E-MAIL MOBILE



